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## المخلص

يهدف هذا البحث الى دراسة نظام مراقبة جودة صناعة الاسمنت الليبية ، بهدف المساهمة في تطوير هذه الصناعة ، بالاضافة الى مساعدة تلك المنتجات لتحقيق مستوى عال من الجودة . وتم تكوين فكرة شاملة حول موضوع البحث وتمت مناقشتها بشكل موجز كدراسات سابقة، ولتجميع البيانات اللازمة عن الدراسة استخدمت استمارة الاستبيان كأداة أساسية لتجميع تلك البيانات من مجتمع الدراسة المتمثل في رؤساء اقسام الجودة بمصانع الاسمنت الليبية . وفي النهاية تم تقديم خلاصة واستنتاجات الدراسة بالاضافة الى عدة نقاط اوصى بها الباحث لغرض الدراسات المستقبلية .

وقد اظهرت النتائج إلى وجود قسم لإدارة الجودة بالشركة الاهلية للاسمنت منذ انشاء مصانعها ، بالاضافة الى حصول اغلب المصانع علي شهادة عالمية في نظام الجودة المتمثل في وهي من ضمن الاهداف التي سعت المصانع اليها. كما ان ادارة الجودة بالمصانع لها تدقيق ISO ومراقبة علي العمليات والإجراءات في تنفيذ الادارات للعمليات والخطط وبنسب كبيرة .

كما اوصى الباحث بضرورة الاهتمام بالدورات التدريبية وبرامج التأهيل ليشمل الموظفين ورؤساء الاقسام. بالاضافة إلى الرجوع للقوانين الموجودة والتوصيات الخاصة بإدارة الجودة في الوزارة ، والعمل بها من قبل الوزارة والمصانع .

## **Abstract**

The main objective of the research is to study the quality control system of Libyan cement industries. This research aims to contribute for developing this industry, and assist these products to achieve high level of quality.

The existence of a quality management department of the company and named for the civil contribution since the establishment of its factories .And most of the factories in the global certificate get ISO quality system, one of the targets within the factories .and Quality Management check and monitor its operations and procedures in the implementation of departmental operations and plans.

The researcher also recommended Interest in training courses and qualification programs to include staff and heads of departments . And Return to existing laws and recommendations for the management of quality in the ministry, and work by the ministry and factories